

# WHAT YOU NEED TO KNOW OVERDRAFTS & OVERDRAFT FEES

#### **Dear Directions Credit Union Member:**

An overdraft occurs when you do not have enough money, based on the available balance of your account, to cover a transaction, but we pay it anyway. We can cover your overdrafts in two different ways:

- 1. We have **standard overdraft practices** that come with your account we call courtesy pay.
- 2. We also offer **overdraft protection plans**, such as a link to a savings account or a line of credit, which may be less expensive than our standard overdraft practices.

#### What are the standard overdraft/courtesy pay practices that come with my personal account?

### We **DO** authorize and pay overdrafts for the following types of transactions:

- ▶ Checks written from your checking account
- ▶ Automatic payments from checking

We can **NOT** authorize and pay overdrafts for the following unless you ask us to:

- **▶** ATM transactions
- **▶** Everyday debit card transactions

We pay overdrafts at our discretion, which means we do not guarantee that we will always authorize and pay any type of transaction. If we do not authorize an overdraft, your transaction will be declined.

#### What fees will I be charged if Directions Credit Union pays my overdraft?

#### **Under our standard overdraft/courtesy pay practices for personal accounts:**

- We will charge you a fee of up to \$27.50 each time we pay an item that overdrafts the account and forces courtesy pay.
- ✓ There are no daily limits to the total number of items that can overdraw your account.

## What if I want Directions Credit Union to authorize and pay overdrafts on my ATM and everyday debit card transactions so I am not declined?

If you want us to authorize and pay overdrafts on ATM and everyday debit card transactions, complete the information below and email to Info@directionscu.org or simply mail in the form below to 200 N. Saint Clair Street, Toledo, OH 43604.

You can also call our Member Call Center at **1.888.508.2228** to authorize, change, or revoke consent to your overdraft agreement.

#### Simply check and fill-in the information below and then submit to optin@directionscu.org

| YES, I do want Directions Credit Union to   | NAME:      |   |
|---|------------|---|
| authorize and pay overdrafts on my ATM and  |            |   |
| everyday debit card transactions. I will not be charged unless I use the service. | DATE:      | LAST FOUR DIGITS OF DIRECTIONS ACCT NO: |
| charged unless ruse the service.  |            |   |
| NO, I do not want Directions Credit Union   | SIGNATURE: |   |
| to authorize and pay overdrafts on my ATM   |            |   |
| and everyday debit card transactions.   |            |   |